Tilsatec Quality Manual Version 4

10/06/21 Maria Kramer

QUALITY POLICY STATEMENT

1.1 It is the policy of the Tilsatec PPE Testing and Development Centre (TPTDC) to offer customers the highest possible standards and quality services in materials testing. All services shall meet statutory and regulatory requirements and testing shall be at all times conducted in full accordance with BS EN ISO/IEC 17025 (current); General requirements for the competence of testing and calibration laboratories; and with the requirements of UKAS.

The laboratory is committed to offering the highest quality standards and to comply with all requirements of BS EN ISO/IEC 17025 (current) and to continuously improve the effectiveness of its quality management system. This shall be demonstrated by following a diligent internal auditing system, participating in external audits by UKAS and participating in local and international laboratory trials.

The Tilsatec technical management has defined its quality policy within this quality manual and all supporting documents which is communicated and understood throughout the organisation. It is the responsibility of all technical personnel to have exceptional knowledge of BS EN ISO/IEC 17025 (current) and the quality manual and to follow through on the policies in all work carried out. All personnel shall be encouraged and made aware of their relevance and the importance of their activities to the achievement of the objectives of the quality systems

The technical management and personnel are committed to impartiality and the confidentiality of all work carried out within the laboratory.

The Managing Director is responsible for implementing this quality policy. He has full authority in all responsibilities.

All Tilsatec personnel and management are dedicated to continually improve the effectiveness of the quality management systems, and therefore the high quality and service.

10/06/2021

Date

Ben Griffiths Managing Director